

HEALTH AND WELL-BEING BOARD

24 MAY 2022

CHILDREN AND YOUNG PEOPLE'S STRATEGIC PARTNERSHIP UPDATE

Board Sponsor

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Author

Children & Young People's Strategic Partnership

Priorities

Mental health & well-being

Being Active

Reducing harm from Alcohol

Other (specify below)

Outcomes for children and young people across
Worcestershire

(Please click below
then on down arrow)

Yes

Yes

Yes

Safeguarding

Impact on Safeguarding Children

If yes please give details

Yes

CYPP aim - Children and Young People tell us they feel Happy, Healthy and **Safe** as they grow up

Impact on Safeguarding Adults

If yes please give details

No

Item for Decision, Consideration or Information

Decision

Recommendation

1. The Health and Well-being Board is asked to:
 - a) note for information the summary of the work of the Children & Young People's Strategic Partnership; and
 - b) approve the content of the refreshed Children & Young People's Plan 2022-23.

Background

2. The Children and Young People's Strategic Partnership (CYPSP) has been established to develop and help implement Worcestershire's Children and Young People's Plan (CYPP), and further support and underpin the all age Joint Health and Wellbeing Strategy (HWS).

3. The partnership is a sub-group of Worcestershire's Health and Wellbeing Board (see APPENDIX A – governance diagram) and has been tasked to bring together senior/strategic leaders from agencies and organisations to take a whole-system response to improving outcomes for children and young people.

In the past twelve months the Partnership has:

- Revised its Terms of Reference and reviewed its membership (see APPENDIX B - ToR)
- Developed the Worcestershire Children and Young People's Plan 2022-24 with clear link into the priorities of the Health and Wellbeing board (HWB) and the children's outcomes of the Integrated Care System ICS (see APPENDIX C),
- Revised and or re-established the subgroups of the CYPSP and governance between subgroups and CYPSP who monitor the progress of their outcomes in the plan regularly and report this to the CYPSP
- Reviewed strategic links and governance between existing and developing boards and partnership with a CYP focus (see APPENDIX A)

Summary reports from each of the subgroups is set out below

Early Help Partnership

4. The **new WCF Early Help Family Support Service (EHFS)** went live on the 12th April 2021. The restructure brought EH level 2 and 3 needs teams together into one service under one Directorate. It became a 0-18 EH Family Support service that is seamless in working with both level 2 and 3 needs across the county. Previously, the level 2 needs team worked with 5-13 year-olds in limited postcode areas, and when a families' needs escalated, the work was moved to a different team. There are now 6 district-based teams, and families and young people can refer directly into their local team via the phone. The changes to the service have been overwhelmingly positively received by partner agencies who feel the service is more equitable and less confusing for children and young people.

5. The EHFS has received **11,239 requests for service** from 1st April 22 – 28th February 2022 which is an average of 1,022 per month. 52% are from police, 16% from schools. The highest presenting needs from these requests are: 30% Domestic abuse, 28% parents struggling with parenting, 13% mental health needs. The EHFS accepts on average 404 new direct work requests for children at level 2/3 needs per month across the six district teams with 76% presenting with level 3 needs. This is appropriate as our partners in the community are working with preventative and level 2 needs such as our 0-19 service delivering parenting support. The practice standard timescale to make a decision is 5 working days, and we achieve 87% with only 13% going beyond this timescale, usually attributed to gaining consent from parents or carers.

6. The EHFS uses **WebStar** to measure impact and outcomes of work alongside service user feedback and audit activity. The data tells us that we have completed 803 forms with 519 families. Families who experienced an improvement in 2 or more areas was 42%.

7. In Spring 2022 the EHFS employed two new **Kick Start apprentices** who are both Worcestershire care leavers.

8. Our EHFS service user feedback has had 167 feedbacks with some really positive comments about the impact and difference made to the lives of families and children:

Parents and carers:

"Absolutely made a positive difference, worker really approachable, very easy, I interacted with her at a time I didn't know where to turn, she gave me tools to get control back, she is a credit. Can't praise her enough wonderful."

She provided fantastic advice and information, delivered this to children brilliantly and gave support to me, managed the circumstances and situation well, very sensitive on how to manage their father and picked up and highlighted things I had not noticed.

Definitely, family have changed already after only a few weeks. Child is now able to open up to family
huge difference made- massive positive impact

Child was going through episodes of destroying the house and harming mum but since having support is now able to regulate their behaviour. The support has turned things completely around for the family and there hasn't been an episode since.

Children and young people:

Yes, Our family is a lot happier,

Yes, 100% brought me closer together with my mum and helped me to open up to her more

Me and mum are spending more time together. We're going out more with friends.

Listening to me and having someone to speak to has helped me

Listened to my angry rants and understood more than I thought which I didn't expect"

"Talked and listened to me, Understood how I felt, Helped me and mum talk again"

9. Levels of Need Guidance - training is being delivered quarterly by WCF and partners: sessions took place in March, June, September and December 21, and were delivered virtually due to the ongoing impact of COVID, with a total of 175 professionals attending.

10. Early help in the Community - In December 2021 the new Early Help Strategy and action plan was completed and launched demonstrating how the partnership will drive and deliver help and support across the county going forward at a preventative and targeted level of need, encompassing the range of early help initiatives and agendas and the government's strategy on levelling up. The Early Help partnership was refreshed in July 2021 with a new co-chair and the terms of reference reviewed.

11. The new **Worcestershire Virtual Family Hub** has been developed and launched, and is in the process of being registered with the National Centre for Family Hubs. Data analysis shows that the pages are accessed an average of 4,275 times per month with an increase in access month on month. The new virtual Family hub pages are popular and support both families and professionals with access to needs led early help resources and support. A social media campaign to raise public and community awareness of this resource took place end of September 21 and is ongoing each month.

12. A new **Worcestershire Early Help booklet** was developed with partners and was launched in September 2021 alongside the new Worcestershire Virtual family hub. WCF and WCC have led the social media campaign which has been repeated monthly to ensure we reach as many people as possible. Physical copies are available for all WCF staff to share with families.

13. The **Early Help in the community portal** was launched in November 2021 which facilitates partners sharing their Early Help Assessments (EHA) with Worcestershire Children First via the Liquid Logic portal. This reporting goes to the Early Help partnership and to date shows we have: 160 partnership EHAs and plans including young carers, schools, early years providers, midwifery and health visiting.

14. The new **Early Help Police Officers** were recruited to by May 2021, their role with Worcestershire is evolving and they work closely with our Early Help teams, attend our Missing Monday's meeting and are part of our Early Help partnership meetings.

15. The first of the **Early Help training** co delivered with partners took place on 18th February 2022 and 57 practitioners across the partnership attended including: youth support, police, parenting teams, housing, voluntary services, Education, health and young carers, district and community leads and Worcester University. Further sessions are planned throughout 2022 quarterly to work alongside the levels of need training.

16. Worcestershire achieved its **Supporting Families** target of 555 claims by the end of February 2022 and therefore will be exceeding this year's target. Mid-March data is indicating 657 claims which demonstrates the positive impact and outcomes for families in Worcestershire.

17. The **Holiday Activities Fund** has delivered 16,140 activity and food experiences to children across Worcestershire from Easter to December 2021. 12,115 primary age and 4,025 secondary school age children.

18. Worcester University has been commissioned to look at the **effectiveness of early help** and its findings will be due summer of 2022 which will inform and support the work of the Early Help Partnership.

19. The Early Help Partnership is working on the development of **Family Hubs** across Worcestershire with partners and stakeholders, recognising the different needs and demands of our six district areas ensuring delivery and access to services is inclusive. A needs assessment has been undertaken to inform the development of a coherent joined up **Start for Life Offer**, for all families across agencies, which will be accessed through Family Hubs.

20. Future planned work includes:

- Increasing the take up of Holiday Activities and Food (HAF) programmes for secondary aged young people, in collaboration with different organisations to deliver key messages e.g. Get Safe, online safety and knife crime. This aims to encourage engagement in post 16 skills and employment as part of levelling up and the next generation of the Worcestershire workforce.
- Developing the HAF strategy to build on the learning from 2021/22 and our ambitions for 22-24/25
- Delivery of six Early Help in the community events throughout June 2022, alongside EH partners, raising awareness of services and support in communities for children, young people, and the adults in their life. This aims to raise professional confidence in leading on early help offers and accessing appropriate and timely support with seamless accessibility to community resources and the move to family hubs.
- Working with education and health partners to deliver emotional health and wellbeing workshops targeted at family support workers in schools. This aims to increase professional confidence in supporting children to access the right help at the earliest opportunity.
- Developing and publishing the Worcestershire Start for Life offer, available to all families pre-birth and with 0-4 year olds. Ensuring the Start for Life offer is accessible through welcoming Family Hubs.
- A series of workshops to develop an appropriate Family Hub model for Worcestershire to commence in July supported by national and regional Family Hub leads.
- Identifying, mapping and reviewing availability and access to universal, targeted and detached Youth Support in each area including engagement with young people.
- Working with and through district collaboratives and the Integrated Care System to support the differing needs of children and young people across the County.
- Co-chairing the regional WMADCS meetings on early help and targeted support with a strong focus on family hubs and the Supporting Families agenda.
- Ensuring that Early Help offers, and work is inclusive and diverse, reaching all our communities and maximising opportunities for collaboration and co-production with both young people and parents and carers.

0-25 SEND & All Age Disability Service

21. In February 2022 Cabinet approved the creation of a new 0-25 SEND & All Age Disability (AAD) Service. This will strengthen and enable a more co-ordinated and

integrated offer to children, young people, and their parent carers. The new service incorporates:

- The Special Educational Needs and Disability service (SEND)
- The Children's Social Care Children with Disability Team (CWD)
- Young Adults Team (YAT) - It is anticipated that YAT staff will TUPE over from WCC to WCF by 1.6.2022

22. A new dedicated post of "Director of 0-25 All Age Disability" has been created and appointed to with a start date of 6th June 2022. The new service has been designed to:

- Improve the experience for children, young people and their families.
- Enable better information sharing and coordination of assessments and plans for its service users.
- Build stronger relationships with the child, young person, and their family, which leads to a more person-centred approach to provide greater consistency for families and avoid information getting lost.
- Ensure preparing for adulthood can run through the entire service, with a broader and better understanding of resources/support for the 17+ cohort.
- Achieve greater collaboration and ownership of the Education Health Care Plan (EHCP) and CYP future planning

23. The SEND Improvement Board has been renamed as "0-25 All Age Disability Partnership" to reflect the wider remit of the service. Membership has been established and meetings will take place monthly, focusing alternately between:

- 0-25 All Age Disability and associated partnership agendas and strategies
- SEND Accelerated Progress Plan (APP) – at this meeting there will be a "deep dive" on progress with the four areas in the plan

24. The APP is set out into four workstreams, each one representing an area where insufficient progress was identified as being made in the Ofsted/CQC re-inspection. The APP was submitted to DfE for comment and, following amendment, should be finalised in a meeting with DfE on 3rd May. The overarching progress and outcomes of the APP will be overseen by the newly formed 0-25 All Age Disability Service. Membership for the four workstream groups has been established and work is in progress. Workstream leads, including representatives from the local authority and health services, will meet ahead of SEND APP board meetings to share data and KPIs which will be brought together in a report on progress against the four areas in the plan. This report will be presented to the SEND APP board meeting.

25. A new parent/stakeholder group has been established to widen WCF's stakeholder involvement in SEND services and to enhance the work of Families in Partnership (FiP). Membership is being established to enable a broad range of organisations and experiences to be represented and the first meeting has taken place.

Worcestershire Safeguarding Children Partnership

26. HWB received an update on the annual report and work of the Worcestershire Safeguarding Children's Partnership at its meeting in February 2022, referenced in background papers for information.

Children & Young People's Mental Health & Emotional Wellbeing Partnership

27. Across the ICS there is a transformation plan for children and young people's emotional wellbeing and mental health. This is refreshed yearly and is published on the CCG website. The 2021/22 plan was published in September 2021. The plan outlines the aims and objectives for improving the emotional wellbeing and mental health of young people across the ICS, it also provides an analysis of local need and current performance. [click here](#) – to access the plan

28. The transformation plan has a delivery plan which is owned and overseen by the separate Herefordshire and Worcestershire Children and Young People's Emotional Wellbeing and Mental Health Partnership Boards. These partnership boards report into their respective Children and Young People's Partnership Boards and Health and Wellbeing Boards and their membership includes public health, children's social care, CAMHS, voluntary sector, schools, early help and acute paediatrics.

29. The delivery plan has ICS wide actions and also place based actions specific to each county. The following is a brief update on key actions within the plan that relate to Worcestershire.

Crisis support

30. Since the beginning of the pandemic there has been an increase in children and young people presenting in crisis and being referred to Tier 4 beds. This is a national as well as local picture. There has been an increase in investment in crisis support. There is 24 hour/ 7 days a week all age crisis helpline that has been operational since April 2020. Funding has been agreed for 7 days a week intensive home treatment team to keep young people in the community and prevent Tier 4 admissions.

Community Eating Disorder service

31. The numbers of young people with eating disorders has also increased and especially those presenting who are physically unwell and need admission to Tier 4. There has been increased investment to meet this increasing demand and to meet the access and waiting times standard. Worcestershire CEDS will require further investment on top of this recent increase. This will be addressed through future Mental Health Investment Standard funding.

Worcestershire Mental Health and Wellbeing in Education subgroup

32. Worcestershire Children and Young People's Emotional Wellbeing and Mental Health Partnership Board decided to form a subgroup specifically to focus on educational settings. Louisa Jones Principal Education Psychologist chairs this group and the membership includes representatives from first, primary, middle and high

schools plus FE colleges and partner organisations. The group will report into the Partnership board and have clear tasks and outputs.

Mental Health Support Teams in Schools

33. Wave 3 went live in November 2021 with 4 teams across Herefordshire and Worcestershire covering 57 schools. The teams are based in schools and take referrals for children and young people with emotional wellbeing needs, they are also involved in improving the whole school approach towards emotional wellbeing and mental health, this includes staff wellbeing and work with parents.

34. Herefordshire and Worcestershire have been allocated 4 more teams across wave 7,8,9 and 10. Wave 7 will commence training in September 2022. The site selection has taken place for this wave and agreed by partner organisations. Wave 7 will be focused on Herefordshire primary schools, with the 20 most in need primary schools being part of the team. Wave 8 will be focused in Worcestershire, the settings haven't been selected yet, this wave will commence training in January 2023.

0-25 service

35. There is a national expectation that all CAMHS services are extended to 25 years to ensure a smooth transition into adult services. As part of this development additional funding is being used to develop an innovative team who will caseload young people transitioning from CAMHS to adult services. This team will consist of professionally qualified youth workers who will develop relationships with the young people and work with them to access support in the community and develop their own aspirations. There is further work being undertaken to develop the 0-25 service over the next 2 years.

Risks and issues

Recruitment

36. Recruiting into mental health roles is difficult, particularly Band 6 mental health practitioners. Herefordshire and Worcestershire Health and Care NHS Trust have undertaken recruitment initiatives and there are various other mitigations such as recruiting lower band staff that can be trained and gain experiences within the service.

Demand

37. It is difficult to predict the change in demand as the pandemic develops and the lasting effects that may cause an increase in referrals. This will need to be monitored closely.

Future priorities

38. The focus in 2022/23 will be on the development of the 0-25 service. A scoping exercise will be undertaken with partners including with colleagues in adult services. This will also include reviewing practice in other areas.

Legal, Financial and HR Implications

39. The legal, financial and HR implications of delivery of outcomes rests with responsible commissioners and providers but will be reviewed as the plan develops.

Privacy Impact Assessment

40. N/A

Equality and Diversity Implications

THE COUNCIL MUST, DURING PLANNING, DECISION-MAKING AND IMPLEMENTATION, EXERCISE A PROPORTIONATE LEVEL OF DUE REGARD TO THE NEED TO:

- ELIMINATE UNLAWFUL DISCRIMINATION, HARASSMENT AND VICTIMISATION AND OTHER CONDUCT PROHIBITED BY THE EQUALITY ACT 2010
- ADVANCE EQUALITY OF OPPORTUNITY BETWEEN PEOPLE WHO SHARE A PROTECTED CHARACTERISTIC AND THOSE WHO DO NOT
- FOSTER GOOD RELATIONS BETWEEN PEOPLE WHO SHARE A PROTECTED CHARACTERISTIC AND THOSE WHO DO NOT

A An Equality Relevance Screening has been completed in respect of these recommendations. The screening did not identify any potential Equality considerations requiring further consideration during implementation.

Contact Points

County Council Contact Points

County Council: 01905 763763

Worcestershire Hub: 01905 765765

Specific Contact Points for this report

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Supporting Information

- APPENDIX A - CYPSP Governance diagram – Available online with the agenda
- APPENDIX B - CYPSP Terms of Reference– Available online with the agenda
- APPENDIX C – Children & Young People's Plan (CYPP) 2022-23

Background Papers

- Worcestershire Safeguarding Children Partnership Annual Report 2020-21 – [Worcestershire Safeguarding Children Partnership Annual Report 2020 - 2021 \(safeguardingworcestershire.org.uk\)](https://safeguardingworcestershire.org.uk)